**Homeless Services in the Westminster Area**

*(Day Centres)*

**The Passage** **– 020 7592 1850**

St Vincent’s Centre, Carlisle Place, London SW1P 1NL(info@passage.org.uk )

Open: Monday to Friday 8am – 5pm

**Services**: Day centre for people who are homeless aged 18 + including:

* Advice on housing, benefits, health, alcohol, drugs.
* Help with re-housing.
* Open learning centre for literacy, computer skills.
* Weekly careers guidance.
* Showers, laundry, clothing store.
* Health Services **9.30am - 1pm** (Nurse: Mon-Fri; GP: Mon, Weds, Chiropodist: Tues)

**The Connection – 020 7766 5544**

12 Adelaide Street, London WC2N 4HW (info@cstm.org.uk )

Open: Monday to Sunday (ex. Wed) 9am – 1pm

Open: Wednesday – open 9am – 12.30pm

**Services**: The centre is open to those who have links to the borough of Westminster providing services for rough sleepers and those in temporary accommodation.

Services include: café, doctor and nurse, advice, clothing store, workspaces for job search and IT training, laundry and showers. Workshops and groups held in the afternoons.

**West London Day Centre – 020 7569 5900**

134 – 136 Seymour Place, Marylebone, London W1H 1NT (daycentre@wlm.org.uk )

(Open to anyone over 25 who is affected by homelessness)

Open: Monday to Friday 9am - 11.30am for Drop-in (can call and book individual advice appointments in the afternoon)

**Services**: The drop in centre provides Cheap food, Showers, Laundry, Clothing, Store-room, Video-club TV room, Luggage storage and Mail collection as well as Access to health workers.

*(Help and support can also be found at)*

**Salvation Army – 020 7629 5424 (Option 4)**

Regent Hall Homelessness Services, 10 Princes St. W1C 2DJ (info@regenthall.co.uk )

Open: Monday 10am – 5pm

Tuesday 10am – 4pm

Wednesday 10am – 8pm

Thursday 10am – 1pm (appointments only)

Friday 10am – 4pm

Service users can call in any time during opening hours to make an appointment.

**Services**: A range of support services for people who are homeless aged 18+, primarily rough sleepers, including: Advice, Signposting, Recreational activities, Individual key work appointments and Clothing.

**Scotscare and Borderline – 0800 174047**

Borderline, 22 City Road, London, EC1Y 2AJ ([info@streetlink.org.uk](mailto:info@streetlink.org.uk))

Open for drop ins: Monday – Friday: 2pm – 4pm

Phone for an appointment between: Monday – Friday: 9:30am – 12:30pm

**Services**: Available to people born in Scotland or those with a parent born in Scotland, including Access to appropriate accommodation, Access to health services, Referral to specialist alcohol/drug and mental health services, A walk-in service and helpline for advice and support, Birth certificates for identification purposes, Financial grants, Advocacy, Help to claim benefits and budgeting support, Access to employment, training & volunteering opportunities, An outreach service.

**Shelter Drop-in – 0344 515 1540**

Westminster Reference Library, 35 St Martin's Street, London, WC2H 7HP

Drop-in advice service, by appointment only (call 0344 515 1540 for more information)

**Services:** Advice on housing, debt and welfare, help to access employment, help to access accommodation, help to access local services

**Cardinal Hume Centre – 020 7227 1673**

3/7 Arneway Street, Hoseferry Road, London SW1P 2BG (info@cardinalhumecentre.org.uk)

Open: Monday –Thursday 9am - 4.30pm

Friday 12.30 – 4.30pm

###### If you are a person who is homeless or live in Westminster and are unemployed, living on a low income, finding it difficult to keep your home or simply have nowhere else to turn, please ask us for some advice on 020 7227 1673.

*(Medical and Health Care)*

**Cardinal Hume Centre – (The Surgery) – 020 7222 8593**

3/7 Arneway Street, Hoseferry Road, London SW1P 2BG

The surgery is open Monday to Friday 10am to 12:30pm and 2pm to 4pm (except Wednesday afternoon when closed).

**Services**: The NHS surgery provides essential healthcare for people with no fixed address. The surgery has two doctors and provides a full range of medical care solely for people who are homeless from across London. It has a particular focus on the primary care management of substance misuse, alcohol abuse and chronic severe mental illness.

**Great Chapel Street Medical Centre – 020 7437 9360**

13 Great Chapel Street, London W1F 8FL (info@greatchapelst.org.uk)

Drop in Surgery Open:

* Monday, Tuesday, Thursday 11am – 12.30 noon & 2pm – 4.30pm
* Wednesday & Friday 2pm – 4.30pm

GP, nurse, visiting drug and alcohol worker, chiropodist, dentist, psychiatrist.

*(General Housing Needs)*

**Westminster Housing Options Service – 020 7641 1000**

101 Orchardson Street, London NW8 8EA (HSSreferral@passage.org.uk)

Open Monday – Friday 10am - 4pm

(12.00 noon - 4pm on the last Wednesday of each month)

*(Help Lines)*

**Shelterline – 0808 800 4444** – Advice and information on housing issues

**Sane – 0845 767 8000** – Mental health advice and support

(Calls from a landline cost no more than a normal national call)

**Childline – 0800 1111 –** A free, private and confidential service for under 19s

**FRANK – 0300 123 6600 –** A confidential service to anyone wanting information, advice or support about any aspect of drugs

(Calls from a landline cost no more than a normal national call)

**Refuge** – **0808 2000 247** – 24 hour helpline for advice and support on domestic violence

**Sexual Health Information Helpline – 0300 123 7123 -** If you would like to talk to someone about a sexual health issue, you can call the national sexual health helpline free.

Online Information

**www.homeless.org.uk**

[**http://england.shelter.org.uk/getadvice**](http://england.shelter.org.uk/getadvice)

**www.cardinalhumecentre.org.uk**

Referrals for Accommodation

If you are a single person sleeping rough or in housing, you can seek advice from the day centres listed in this leaflet.

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